

◆ Clients with no income & asset test applies, such as Personal Care Services

◆ Clients in an ongoing situation requiring access to services prior to an assessment

◆ Produce a Community Services Card to Needs Assessors

◆ Require asset & income test, & assessment by WINZ as meeting household management income & asset level criteria

Please Note:

Needs Assessment & Service Coordination Agencies (NASC) determine & manage access to Home Based Support Services

We Service

Pacific People of all ages who live in:

- West Auckland
- North Shore & Rodney District
- South Auckland (for under 65 years only)

**This is a
FREE SERVICE
funded by
Ministry of Health
District Health Boards
ACC**

**For more information
please contact:**

**1 Nile Road
Milford
North Shore City
Ph.: (09) 410 0251
Fax.: (09) 410 9695
Email: info@pihc.co.nz**

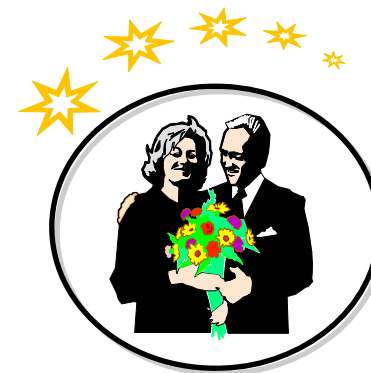
CENTRAL BRANCH

**17 Alfred St
Onehunga
Auckland
Ph. (09) 634—2194
Fax.: (09) 634—2195**



**PASIFIKA
INTEGRATED
HEALTH CARE LTD
(PIHC)**

**HOME BASED
SUPPORT
SERVICES**



***A Much Needed Service
for Pacific People***

Welcome to our Home Based Support Services

Pasifika Integrated Health Care is unique

- ◆ **Personal Care—we assist & support you to continue to live in the comfort of your own home**
 - ◆ **We offer Household Management which is available to you from Monday to Friday from 8am—5pm, in special circumstances by arrangement only**
 - ◆ **We can assist you with your shopping (no more than 5kms travel one way)**
 - ◆ **Assist with GP appointments (priority to clients who live alone)**
 - ◆ **Other chores—approved by Needs Assessment Agency**
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Personal Care & Sleepover

Is available for 7 days a week, during specific time and hours between the Needs Assessment Agency, PIHC as the Provider, and yourself. This includes arrangements for weekends & Public Holidays

Our Responsibilities

- ◆ **You receive the best quality standard support you are entitled to**
 - ◆ **The choice of caregiver that is culturally appropriate (whenever possible)**
 - ◆ **Your safety at all times during each visit by the worker**
 - ◆ **Your referral is actioned within 24 hrs efficiently & with the utmost respect for your needs & your rights in accessing this service. Total confidentiality is assured**
 - ◆ **To ensure the workers are honest & respect your rights at all times**
 - ◆ **Action all complaints, ensure clients needs are prioritised**
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Who Qualifies For This Service

Clients who meet the Ministry of Health definition of disability through Needs Assessment & Service Coordination Agency (NASC), in Waitemata DHB Auckland DHB Ministry of Health & ACC

Such as:

- ◆ **Having physical, intellectual, sensory or age related disability (or combination of these)**
- ◆ **Disability is likely to continue for a minimum of 6 months**
- ◆ **Disability that results in the reduction of independent function to the extent that ongoing support is required**

Criteria

- ◆ **Clients with disability requiring ongoing support likely to extend beyond 6 months**
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